



TICKET TERMS AND CONDITIONS
GAT EXPO 2024
April 9, 10 and 11, 2024

These Terms and Conditions may vary due to changes in rules or laws, and/or criteria followed and applied by the competent authority and the organizers. Therefore, **THE ORGANIZATION** reserves the right to modify these Terms and Conditions at any time and without prior notice. Any modification shall become effective for **THE CLIENT** from the time of its publication on the official website of the event, www.gatexpo.net. Consequently, **THE CLIENT** is recommended to review these Terms each time he/she accesses the website or makes a purchase.

The sale of tickets for **GAT Expo Cartagena 2024** on April 9, 10 and 11, establishes several categories of authorized tickets with specific rates for different access to the components of the trade show such as: Booth exhibition, academic conferences and networking events. The defined categories are: **Plus Ticket (Academy, Exhibition, Networking day 1)**, **Academy and Networking Ticket day 1**, **Exhibition and Networking Ticket day 2**, **Exhibition Ticket**, **Networking Exclusive Ticket Rosario Islands**, **Pao Pao Beach Club**.

The organization offers a pre-sale stage with special discounts, established as follows:

- **First stage pre-sale, from November 15, 2023 to December 1, 2023, 25% discount.**
- **Second stage pre-sale, from December 2, 2023 to December 31, 2023, 20% discount.**
- **Pre-sale third phase, from January 1, 2024 to February 1, 2024, 10% discount.**

Note: Ticket purchases made between February 2, 2024 and April 11, 2024 will be at full price.

At the moment THE CLIENT purchases his/her TICKET, he/she accepts the following terms and conditions:

- 1.** At the time of purchase, **THE CLIENT** is responsible for filling in the **Registration Form** provided by **THE ORGANIZATION** on the website, paying special attention to the entry of his/her personal and bank data.
- 2.** The PLUSBOLETOS platform receives payments in USD US dollars and COP Colombian pesos.
- 3.** **THE CLIENT** acknowledges and accepts that the value of one (1) **PLUS TICKET for national and foreign operators and suppliers**, with the right to enter the academic conferences and the networking event on April 9 at Las Americas Convention Center and the online and land-based gaming exhibition of **GAT EXPO**, on April 10 and 11 at **Las Americas Convention Center**, is **USD 476, VAT included**.



4. **THE CLIENT** acknowledges and accepts that the value of one (1) **ACADEMY AND NETWORKING TICKET** for access only to the program of April 9, conferences and networking in the pool and beach area at **Hotel Las Americas**, is **USD 357 including VAT**.

5. **THE CLIENT** acknowledges and accepts that the cost of one (1) **EXHIBITION AND NETWORKING TICKET** to access the programming on April 10 and 11 at the **Las Americas Convention Center**, and the networking Welcome Cocktail at **Alquimico Bar**, is **USD 357 including VAT**.

6. **THE CLIENT** acknowledges and accepts that the value of one (1) **EXHIBITION TICKET** to enter **GAT Expo 2024** trade show and access only to the commercial exhibition of online platforms and land-based games at **Las Americas Convention Center**, on April 10 and 11, 2024, is **USD 179 including VAT for national and foreign operators and suppliers**.

7. **THE CLIENT** acknowledges and accepts that the value of one (1) **NETWORKING TICKET ISLAS DEL ROSARIO Friday, April 12, is USD 357 VAT included**. It includes round trip transportation from Hotel Las Americas to the Pegasos Pier, access to the catamaran, visit to **PAO PAO Beach Club, Isla Grande, Islas del Rosario, Cartagena de Indias**, welcome cocktail and lunch, return with the group on the catamaran.

8. **The CLIENT** agrees to access the website www.gatexpo.net in accordance with the provisions of these Terms to purchase tickets or learn about its contents and in no way may use them for illegal purposes or effects, harmful to the rights and interests of third parties, violation of intellectual property, or acts of unfair competition. Likewise, **THE CLIENT** guarantees that he/she will not damage or alter the contents of the page or its normal operation.

9. The purchase(s) that the **CLIENT** makes through the website, through the form of payment available on the gateway, are subject to verification and acceptance of the debit or credit card with which **The CLIENT** makes it, by the respective financial institutions and / or banks, including the payment gateway. It is also subject to verification of personal data.

10. **The CLIENT** accepts that the event data (dates and times) have been reviewed. Likewise, the information entered in the registration form is the responsibility of **THE CLIENT**.

11. **THE ORGANIZATION** is not obligated to refund money for errors of dates, schedules or others that **THE CLIENT** should be clear at the time of purchase. Likewise, **THE ORGANIZATION** will not refund money for reasons beyond the responsibility of **THE ORGANIZATION** or its agents, such as withdrawal of the **CUSTOMER** to attend the events or other reasons attributable to the autonomy of the will of **THE CUSTOMER**, whether it is a single or multiple tickets.



12. If **THE ORGANIZATION** makes modifications to the **GAT EXPO 2024** event, due to force majeure or fortuitous event determined by uncontrollable public calamity such as earthquakes, fires, riots, terrorist acts, public order problems including restrictive sanitary measures to safeguard public health, labor disputes, technological damage, computer virus alerts, industrial espionage, hacking of computer systems, platform crash due to state reasons, damage to servers and physical or virtual data storage and processing services, or others of this nature that make it impossible to hold the event for reasons of force majeure, hacking of computer systems, failure of the platform for state reasons, damage to servers and physical or virtual data storage and processing services, or others of this nature that make it impossible to carry out the contest for reasons completely beyond the control or direct responsibility of **THE ORGANIZATION**, the event may be postponed at the time defined by **THE ORGANIZATION**. If the event does not take place on the scheduled date for reasons of force majeure or fortuitous event, **THE ORGANIZATION** shall apply the amounts paid by **THE CLIENT** to participate in the next fair event of **THE ORGANIZATION** on the dates and place defined.

13. The confirmation of purchase of the **TICKET** will be sent only once. Once the purchase confirmation has been sent to the e-mail address indicated by **THE CLIENT**, **THE ORGANIZATION** is not obliged to resend such information. **The CLIENT** is responsible for saving all information received corresponding to **GAT Expo**.

14. **The CLIENT** shall be responsible for taking adequate measures and acting diligently when accessing the web page. Part of such diligence involves having protection programs, antivirus, for handling malware, spyware and similar tools. In addition, you must have copies of the programs and data that you have on the computer through which you access the site.

15. Any unauthorized use of the Commercial Contents of **THE ORGANIZATION**, sponsors, exhibitors, allies, etc., constitutes a violation of these Terms and Conditions, copyright and industrial property laws, as well as a violation of international treaties on intellectual property.

16. **THE CLIENT** acknowledges and accepts that, at the moment of entering the Cartagena de Indias Convention Center, he/she **must present the QR code from his/her mobile or printed device**. This code will only be sent to the e-mail address indicated at the time of purchase. This information is non-transferable and does not accept two or more entries in parallel with the same code. Each customer will receive this information and is responsible for its use.

17. **THE CLIENT** understands that the **TICKETS** may not be used in any case for resale and/or commercial or promotional application without the prior written authorization of **THE ORGANIZATION**.

18. **The CLIENT** agrees to comply with the formalities required for entry to **Las Americas Convention Center**, such as: information and personal data on vaccination or current state of health and confirmation of professional, business or travel-related data that took him/her to Cartagena de



Indias, city and country of origin of the trip, means of transportation, length of stay and hotel or place of accommodation in the city and/or in Colombia and next destination.

19. THE CLIENT agrees to conduct himself/herself appropriately upon entering the **Las Americas Convention Center** and during the time he/she remains at the venue and other event locations, and to comply with all sanitary measures required by the **ORGANIZER** and the convention center, avoiding offensive or provocative conduct that violates morals and public order. In case of incurring in improper acts or in violation of the rules of public health, he/she shall be removed from the premises by the security agents of **THE ORGANIZER** and **Las Americas Convention Center**. **THE ORGANIZER** reserves the right to refuse admission if **THE CLIENT** shows visible signs of illness or behavioral alteration, intoxication with alcohol, psychoactive substances or aggressive behavior.

20. By confirming the purchase of the **TICKET**, the conditions described herein are understood to be accepted.

21. Although the **ORGANIZATION** provides general security in the common areas of the event, **the ORGANIZATION is not responsible** for loss of material objects during the development of **GAT Expo 2024** and its complementary activities. **The CLIENT** should pay special attention to his/her belongings such as computers, tablets, cell phones, luggage, wallets, cameras, etc.

22. It shall be the responsibility of the **CLIENT to have** health insurance to cover possible eventualities such as accidents and/or illnesses that may affect the **CLIENT** during the event. In no case shall **the ORGANIZER** be responsible for providing health services or compensation for this cause. However, the **ORGANIZER** and the venue have an ambulance available for transfer to a hospital, if necessary. In any case, any hospital care or surgical or recovery procedures received by the patient shall be borne entirely by **THE CLIENT**.

23. METHOD OF PAYMENT:

- Purchases will be processed by the PlusBoletos gateway. Payment approval is subject to verification.
- The **TICKET** sales system uses a secure server and the latest encryption technology.

24. In case of loss of the badge, The **CLIENT** must pay **USD 30** for its renewal.

CUSTOMER SERVICE POLICIES - CONFIRMATION OF PURCHASE

THE ORGANIZATION is not obliged to resend confirmation of purchase. This information will be sent only once and must be kept by the **CLIENT** once received.

CONDITIONS FOR DECLINING THE PURCHASE



THE CLIENT at the moment of purchase must be completely sure of what he/she is going to acquire, therefore, after a transaction has been made and finalized, **THE ORGANIZATION** will not refund money or cancel orders.

INTELLECTUAL AND INDUSTRIAL PROPERTY

The CLIENT must refrain from violating intellectual property rights, declaring that he/she recognizes and respects the rights of others of Industrial Property and/or Copyrights. To that extent, he/she declares that he/she accepts the rights of all creators of intellectual works and their owners and in general, of the generators of knowledge.

It also declares that it uses its own works or works under assignment or license, its own trademarks and/or patents or those under assignment or license, in accordance with intellectual property regulations, and that it maintains in force the authorizations, contracts, registrations and licenses of the Industrial Property component, as well as the works and creations used in its activities.

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THE ORGANIZATION is free to limit access to the website and the products and/or services offered therein, as well as the subsequent publication of the opinions, observations, images or comments that users may send through e-mail.

In accordance with the aforementioned, **THE ORGANIZATION** is authorized to proceed to the modification or alteration of such observations, opinions or comments, in order to adapt them to



the needs of the editorial format of the Web tools, without being understood that there is any kind of damage to any of the moral faculties of copyright that **THE CLIENT** may have over them.

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